

Laminate Care & Maintenance

Cleaning & Care

- Sweep, dust, or vacuum your floor regularly with the hard floor attachment, not the beater bar, to prevent accumulation of dirt or grit that can scratch or dull the floor finish.
- Avoid allowing liquids to stand on your floor. Use a damp cloth to blot spills as soon as they happen.
- Periodically clean your floor with cleaning products made specifically for laminate floor care.
- Never use steel wool, abrasive cleaners, or strong ammoniate or chlorinated type cleaners.
- Don't wash or wet-mop the floor with soap, water, oil-soap detergent, or any other liquid cleaning material. This may cause swelling, warping, or joint-line separation and void your warranty.
- Do not use any type of buffing machine.
- Never slide or roll heavy objects across the floor.

Protecting Your Floor

- ❖ Use of mats at entrances will help keep dirt, grit and moisture from being tracked in. Avoid rubber, foam or plastic-backed mats as they may discolor the wood. To prevent slippage, use an approved vinyl rug underlay.
- ❖ A protective mat should be used for furniture or chairs with castors.
- Use of felt pads or floor protectors under furniture will protect your floor from scratches and minimize indentations from heavy objects.
- Keep your pets nails trimmed to keep them from scratching your flooring.
- ❖ Maintain a normal indoor relative humidity level between 45 and 65% throughout the year to minimize the natural expansion and contraction of the wood.

Heating season (dry): A humidifier is recommended to prevent excess shrinkage due to low humidity levels.

Non-heating season (wet): An air conditioner, dehumidifier, or periodically turning on your heating will help to maintain humidity levels during summer months.

Spot Removal

- Tough spots such as oil, paint, markers, lipstick, ink or tar, use acetone/nail polish remover on a clean white cloth, then wipe the area with a damp cloth to remove any remaining residue.
- For spots such as candle wax or chewing gum, harden the spot with ice and then gently scrape with a plastic scraper, such as a credit card. Be careful to not scratch the flooring surface. Wipe clean with a damp cloth.